# USER MANUAL

ELECTRIC RICE COOKER

RC-18IH1TTH(N)



**TOSHIBA** 

### **Table of Contents**

mportant Safety Instructions	1
Attention	4
Parts Name	5
Basic Procedures	9
Cooking Mode	11
Method of Pre-setting Cooking Time	13
Recipes	15
Keep Warm	15
Maintenance	16
How to Deal With Cooking Failure	18
Error Display	20
Specifications	21

Special purpose for AC 220-240V.

Please do not apply to power sockets other than AC 220-240V.

Thank you for buying the Toshiba Microcomputer Induction Rice Cooker.

- This product is for household use only. (Please do not use as a commercial product.)
- Please read the instruction manual carefully and use this product correctly and safely.
- After reading, please keep this instruction manual in a place where you can check it at any time.
- Please keep the manual properly.

Please read " Important Safety Instructions " and " Please Note " (Pages 1–4) to use this product correctly and safely.

### Important Safety Instructions Please observe for security

This manual contains the following important contents, to prevent damage to your personal and property safety, and for you to use this product safely and correctly.

Classify and explain the extent of hazards and damages caused by non-compliance with the recorded use methods.



Contents of the possibility of causing "death" and "serious injury"



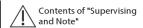
Contents of the possibility of "minor injury "an "losses of housing and property".

Classify and explain the contents to be observed.



Contents of "FORBIDDEN"







For the purpose of preventing fire, scald, electric shock, electric leakage, short circuit, etc.



### The following persons are not allowed to use this product

- The appliance is not intended for use by person with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervisions or instruction concerning use of the appliance by a person resoponsible for their safety.



### Do not use this product improperly or for purposes other than those described in the instruction manual.

It may cause to fire, burns, injury, or electric shock Toshiba doesn't assume any responsibility for the consequences of improper use of this product or use for purposes other than those described in the instruction manual.



### Immediately stop using in the event of an exception or failure

Immediately pull out the power plug and consult the dealer where you purchase the product (Exceptions and failure examples)

- The power plug or power cord is abnormally hot
- Burnt smell from the cooker
- Part of the cooker is cracked, loose, or rattled
- Inner pot, lid or removable lid is deformed or broken



#### Do not disassemble, repair or modify.

Please consult to the authorized service centre.





Do not wash the cooker, power plug, or power cord with water. Do not

Do not allow the cooker to get wet with water or pour water onto it. Do not pour water into the cooker



Do not immerse the cooker in water



#### Do not put any foreign objects into the air inlet, outlet or slot in the bottom of the cooker

Especially such as pins and wires





Do not open the lid or move the cooker during cooking

\* Please refer to the actual product if the product picture is inconsistent with the actual product.

In case of cord damage, the cord should be replaced with a special cord or specialized component purchased from the Manufacturer or the Maintenance Department.



For the purpose of preventing fire, scald, electric shock, electric leakage, short

### Please use the power plug, power cord and power socket correctly.



Please do not attach the power plug (power supply side and body side) with pins or rubbishes.

Please do not use if the power plug (power supply side and body side) and power cord are damaged or the power socket is loosen. Please change for the special power cord.

Please do not use power cords other than the special power cord.

Please do not use the power cord for other equipment.

Please do not damage the power plug or power cord. Please do not bend, pull, twist or bundle the wires, make

them close to high temperature, place heavy objects on them, and extrude or process them.



Please do not plug or unplug the power plug (power supply side and body side) with wet hands.

Please ensure hands are dry before touching the power plug.



wet hands.

### The power socket with AC 220-240V and rated current of 10A or more should be used alone.

It may cause fire due to heating when sharing socket with other equipment.

The power socket with 10A above rated current should be used alone if the power cord should be extended.

The power plug (power supply side and body side) has been completely inserted.

### Remove dust from the power plug (power supply side and body side) regularly.

The accumulation of dust will produce moisture and cause poor insulation, which may cause fire, please wipe off with dry cloth.

### Please do not place the power cord in the place where children can take

Please do not hang the power cord at the table or counter. The product will fall from the table or counter if the power cord is pulled, which may cause injury.

### Please be careful not to stumble or hook the power cord in service.

It may cause injury or cause fire or electric shock due to the damaged power cord.

#### Use grounded power socket.

The power plug of this product can only be inserted into the grounded power socket. It may cause electric shock due to fault or electric leakage if grounding is not complete.



#### The steam vent temperature is very high. Please do not put your hands or face near the steam vent.

Please pay special attention to infants and young children.





The steam valve is installed indeed.

Press to close the upper housing until a sound of "clatter".



#### Please do not use for purposes other than the instruction manual.

It may cause steam or contents to flow out, resulting in scald or injury caused by spill.

### (Examples of forbidden cooking methods)

- Cuisines such as cream dessert, beans and noodles that will increase after stewing.
- Cuisines made by using baking soda that will sharply bubble.
- Sticky cuisines cooked with ground spices and curry that will be pasty.
- Cuisines that require a lot of oil.
- Cuisines such as beans and sauces that are easy to overflow.
- Cuisines that require packing food in plastic bags and heat in the induction rice cooker.

### Important Safety Instructions Please observe for security



For the purpose of preventing injury, scald, electric shock, electric leakage, fire and home loss.

### Please do not use device in these places.



#### Easy to splash water or near fire.

Please pay attention to the accessories



### Unstable premises or heat labile mats.

It may cause injury, scald or fire.

Near the heat labile curtains.

This product is for indoor use only.



#### Near walls or furniture.

When using on the kitchen shelves, please pay attention to ventilation. Please do not let the steam blow to the operating parts, so that the steam can spill out from the shelves.

### Roller table with insufficient load-bearing strenath.

Please use a table with a load-bearing strength of more than 10kg.

### A place where the outer cover cannot be completely opened.

It may cause scald or breakage.

### To prevent injury and scald.



Please do not touch the high temperature parts such as detachable inner lid, inner cooking pot, steam valve, heat preservation base plate and outer casing cover in use and after use for a short time.

In addition, please note that when you scarify the rice, please do not touch the inner cooking pot with your hands.



Please do not touch the button when moving the body. Please do not move with the cover.

#### Please do not cook in an empty pot.

It may cause fault, overheating or abnormal work.



### Please use dry cloth or baking gloves to remove the hot inner cooking pot.

Please do not touch the hot pot with your hands.

#### During maintenance, the power plug should be unplugged. The body should be maintained after cooling.

Hot water may be accumulated at the steam vent.

After cooking, please be careful of steam dripping and high temperature water drops on the detachable inner lid when opening the upper housing.

### For your safe use



### People with medical pacemakers should be consulted in detail.

This product may affect the pacemaker when working.



### Please do not use deformed or non-dedicated inner cooking pots.

Scald or injury may result from overheating or abnormal movements.

### Please do not turn the steam towards the power plug or other electrical equipment.

Please pay special attention to the use of kitchen shelves and other items.



### When disconnecting the body with the power socket, please hold the power plug (power supply side and body side) to pull

Fire may be caused by electric shock or short circuit.



Please do not pull the power cord.



### When the induction rice cooker is not used, please pull the power plug (power supply side) from the power socket.

Electric shock or electric leakage and fire may be caused by insulation deterioration.



For the purpose of preventing injury, scald, electric shock, electric leakage, fire and home loss.

### To prevent overheating



For products equipped with a metal steamer, the steamer should not be used separately as a heating container for cooking, so as to avoid overheating, plastic melting, or even fire accidents.

Only use the original inner pot for the rice cooker.

### To prevent spray



Please do not select <QUICK COOK> or other similar cooking modes for congee and coarse food grain rice when more water is required.

Please select < CONGEE > mode when cooking porridge.

Please do not exceed the water level scale too much when adding water

Less than 1mm within the scale is better.

### **Attention**

Please follow the following precautions to prevent faults and erroneous operations.

### Place and surroundings.

Please do not place them in direct sunlight or oil spatte

It may cause deformation or discoloration.

### Clean the body and its surroundings.

If dusts or insects enter the suction port and exhaust port that maintain the functions of the induction rice cooker, the electric cooker will cause faults.

### Please keep away from items that could easily affected by magnetic force.

If not, the contents stored on bank cards, IC cards and like may be eliminated, or lead to malfunction.

### **About use**

### Please do not use when sticking foreign matters or water drops.

When in service, if the foreign matters attached to the outside of the inner cooking pot or the temperature sensor and the inner cover washer are not erased, cooking will not be completed smoothly, or faults will occur.

**Please do not use on the induction cooker.** It will cause faults.

### Please stop using in case of falling, cracks or rattles of the body.

Please ask the store for inspection and maintenance.

Pay attention to the cleanliness between the inner pot and the seal ring to prevent the inclusion of rice grains or large foreign particles, this may cause steam to overflow and cause burns or other malfunctions. Do not use this cooker for food that may block the exhaust vent. Please do not cover the upper housing, especially the steam valve, with the duster cloth and coarse cotton cloth.

The steam that cannot be discharged may cause the display part to become blurred, and cause the upper housing, steam valved and operation part to be deformed, discolored or malfunctioned.



### About inner cooking pot

Please do not put the inner cooking pot on the gas stove to burn it, or put it on the induction cooker or in the microwave oven.

It may cause deformation, discoloration or faults.

Please do not bump against the inner cooking pot or drop it on a hard substance.

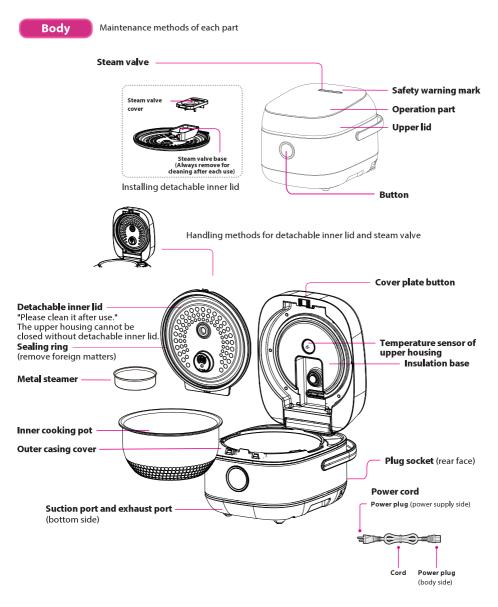
It may cause damage and deformation on the outside of the inner cooking pot.

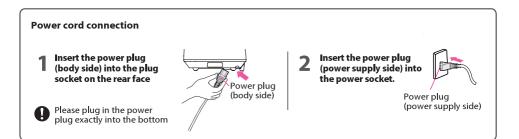
Please do not damage the fluororesin coating on the inner surface of the inner cooking pot.

Otherwise, the fluororesin coating will be split from the inner surface of the inner cooking pot.

### **Parts name**

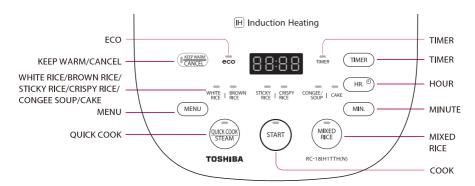
- Please clean the inner cooking pot, inner cover, steam valve and accessories before using for the first time.
- When starting to use, there may be an odor of plastic, which will gradually disappear with the usage.
- The configuration of accessories varies depending on the product model.
- Due to the difference in appearance and function of different models, please refer to the actual product and read the corresponding function description.

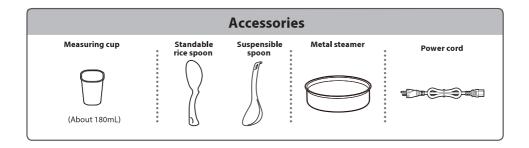




### **Operation part**

**Display part** (The clock is of 24-hour display mode) Status of whole display



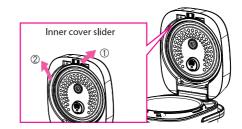


### Disassembly & assembly of detachable inner lid and steam valve

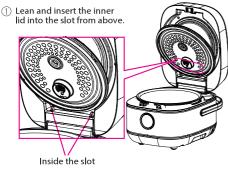
### Remove the detachable inner lid

- 1 Push the inner cover slider to the right according to the arrow (the detachable inner lid leans forward).
- ② Grab the handle and pull up the detachable inner lid.

When the detachable inner lid is removed, the upper housing cannot be closed to prevent you from cooking without the detachable inner lid.



### Installation methods for detachable inner lid





② Push and press the handle until a "clicking" sound from the cover side.

### Open

Hold the steam valve and open the small buckle.

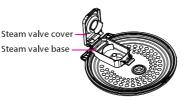


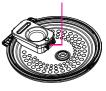
Hold the steam valve and open the small buckle.

### Cut-out

Steam valve base

Insert the buckle on the steam valve base into the pinhole of the steam valve cover, and fasten the small buckle. Small buckle

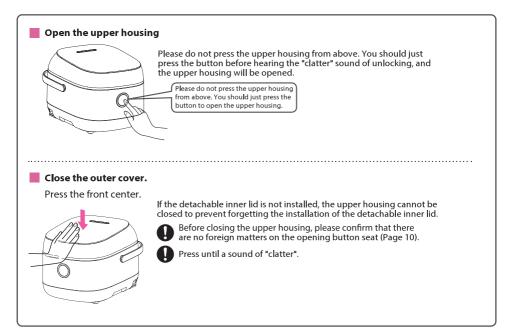




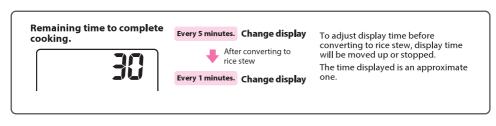
Hold the steam valve and open the small buckle.

When the sealing bar of the steam valve inside the cover is removed, please press it in to prevent it from appearing from the slot.

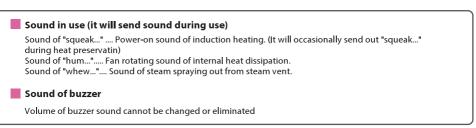
### Method of opening and closing upper housing



### Display of cooking time (display of remaining time)



#### Sound



### **Basic procedures**

### Rice cooking method

Preparation Connect to power cord

Basic procedures

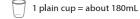
measurement

Use the attached measuring cup

[Correct case]



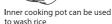




Using measuring cup for cooking (200mL) may cause errors.

#### Wash rice quickly Until water gets clean





- 1 Add adequate water fully mix with rice and then promptly pour water out.
- Repeat "mixing" and "washing with water" until water gets clean.
- Please do not use egg beater to wash rice in inner cooking pot.

### Select water level scale

Adjust water volume based on the number of cups of rice



Flatten rice and place on a horizontal place

Press the water level scale of "White Rice" for adjustment during rice cooking. (Other water level scales...Page 12)

- Increase or decrease water volume based on personal tastes. ( Within 1mm above or below the scale.)
- Press START (START) button, it will automatically start rice soaking. Therefore, the rice soaking is unneeded before cooking

Wipe off attached water drops and foreign

Please timely wipe off if any foreign matters or water drops attached to the following parts.

matters, place in the inner cooking pot and close the cover.

 If any attached foreign matters or water drop, it cannot cook smoothly and may cause covering failure, steam leakage and other problems.



Wipe off water outside inner cooking pot.



Press the front center.

Press until a sound of "clatter".



### Set and confirm the cooking mode to start cooking.



Press START(start) button

 The START indicator light turns on after pressing START (start) button, and the time left before cooking is displayed. (Display is changed every 5 minutes before converting to rice stew.)

Cooking is done when buzzing

KEEP WARM light up Press CANCEL button after using and pull out the power

Take out inner cooking pot, and be sure to press (CANCEL) button to turn off power.

During "Prompt cooking with no need for heat preservation" and "Continuous cooking", please start to cook after temperature of slot and inner cover of inner cooking pot is lowered. (Rice may not be cooked well.)

### Key points to cook delicious rice



### Add rice horizontal to measuring cup opening



Please do not shake the measuring cup

More rice will be filled after shaking the measuring cup.

Attached measuring cup

# Please do not wash rice with hot water and rice should not be washed too long

In case of washing rice with hot water or washing too long, the rice will release the smell of rice bran powder.

### Wash rice softly in case of crushing the rice.

Slightly friction rice grains. (Crushed rice will be sticky after cooking)

# Increase or decrease water volume based on personal tastes

Prefer to hard-boiled rice	Slightly less than the scale
Prefer to soft-boiled rice	Slightly more than the scale
New rice	Slightly less than the scale
Milled rice with embryo	Subject to the scale
Rice stocked for years Plum rain season-Summer	Slightly more than the scale

Rice of different brands, different origins and different stock methods is in different states. Please adjust water volume based on personal tastes.

# Scarify the rice promptly after completed cooking

Scarify with dry duster cloth or baking gloves to press the inner cooking pot bottom up, and scarify about 1/4 every time. Prevent rice from getting lumped and sticky.

# Heat preservation time (should not be too long)

It's better to keep in the refrigerator if the heat preservation is too long or there is small volume rice.

#### Rice

- Use fresh white rice with the volume that can be eaten up within two weeks to one month every time.
  - Please place rice into a closed container, and place in a dark place.

### Please do not drain off with shallow basket after rice washing

It is forbdden to drain off with shallow basket after rice washing



It will make the crushed and boiled rice sticky

### Water not suitable for cooking

Mineral water of relatively higher hardness



Alkaline ionized water with pH value above 9

(It will make rice dry and hard) (It will make the rice yellow

### Water temperature below 30°C

It's better to use cold water to cook rice in summer.

High water temperature will make cooked rice unpalatable or odorous



### Always wash and dry every surface of the cooker soon after use.

Wipe off water with clean duster cloth after washing clean. (The cooker will release unpleasant odor if it is not cleaned after use)

Please do not keep the rice in the cooker all the time after cutting off heat preservation. (It will release unpleasant odor) Inner lid and steam valve shall also be washed clean after using.



### **Cooking mode**





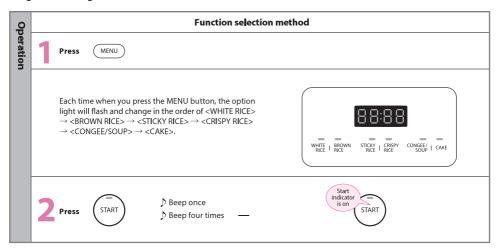
# Select "cooking mode" and "water level scale" based on type of cooking rice.

Cooking mode	Taste	Water level scale	Cooking capacity	Estimation of cooking time Unit: min () First cooking time	TIMER (○: Valid, X: Invalid)
MIXED RICE	/	MIXED RICE	2-6	50-70(70)	0
BROWN RICE	/	BROWN RICE	2-6	65-85(80)	0
STICKY RICE	/	STICKY RICE	2-6	45-55(50)	0
QUICK COOK	/	WHITE RICE	2-10	18-35(18)	×
WHITE RICE	/	WHITE RICE	2-10	40-55(40)	0
CAKE	/	/	/	48-55(50)	×
CONGEE/SOUP	/	CONGEE	0.5-2	45-120 (Default 45 minutes, adjustable)	0
CRISPY RICE	/	WHITE RICE	2 <b>-</b> 5	55-65(60)	0

- The minimum capacity, maximum capacity and available cooking capacity of the water level scale of inner cooking
  pot differ from each other.
  - The actual cooking time will change based on rice volume, water temperature, water volume and others for about 10 minutes. Please take the cooking time as the estimated time.
  - (When cooking conditions include 220-240V~ voltage and 23°C room temperature and water temperature and water volume is adjusted to the standard value)
- Please reduce rice volume to cook congee.
  - Please do not add water higher than the maximum water level scale ("2") of "CONGEE"
- 18-minute quick cook: 1-2 cups of rice, hot water at least 70°C, cooking time about 18 minutes; Ordinary quick cook: If no hot water is added or when cooking more than 2 cups of rice, it automatically switches to ordinary quick cook and the cooking time is 25-35 minutes

- Eco indicator: If there is no operation in 5 minutes, the cooker will enter Eco state automatically, the screen turns off, and only the Eco indicator stays on.

### Usage and setting of MENU



# Method of pre-setting cooking time



Complete cooking within the pre-set time.

Preparation	Confirm whether it fits with the current time	<ul> <li>If it does not fit with the current time, it is impossible to finish cooking within the pre-set time.</li> </ul>
ration	Wash rice, add or reduce water, place inner cooking pot in the body and place on the upper housing	<ul> <li>It is impossible to pre-set without inner cooking pot in.</li> </ul>
Operation	Change of appointment time  Change of appointment time  Change of appointment time  Change of appointment time  Change of appointment time	Press down the Pre-setting (Timer) button.
	HR.® Hour Set the time for finishing cooking  MIN. Minute	<ul> <li>Set with every hour or every 10 minutes as a unit.</li> <li>Continue to press the return and forward button for fast forward.</li> <li>Cooking will promptly start for appointment within about 1-2 hours.</li> </ul>
	Confirm the cooking mode Select cooking type, and set cooking mode.  MENU Setting.	Please set the cooking mode to <congee> during congee cooking.  ( Using other cooking modes may cause spill or scald</congee>
	Press START Appointment completed	There will be a prompt voice if the START (START) button is not pressed down. (The appointment setting is not complete)  START light turns on after cooking is started. (It is on until cooking is done)
	Cooking is completed at the appointment time	<ul> <li>It displays the time left before completing cooking after starting the cooking.</li> </ul>

To cancel appointment or operation is wrong

**Press** 



### Pay attention that

"X" indicates on cooking appointment does not work during cooking appointment (It may cause rice deterioration or corrosion to inner cooking pot)

MIXED RICE	BROWN RICE	STICKY RICE	QUICK COOK	WHITE RICE
0	0	0	X	0

CAKE	CONGEE SOUP		CRISPY RICE
Х	0	0	0

- Please do not make appointment longer than 14 hours (Please do not exceed 8 hours in summer)
  Long-time appointment will make the rice fermented or scented.
- When selecting the timer function, you can press the [MENU] button to select a menu, and then press the [TIMER] button to enter the setting. You can also press the [TIMER] button and then press the [MENU] button to select the function. By default, the selection starts from [WHITE RICE]. If you press the [MENU] button to select a function that can't be reserved, it will start from [WHITE RICE] by default when you press the [TIMER] button. HEALTHY RICE timer setting method: Press the [TIMER] button, and then press the [HEALTHY RICE] button to enter the timer mode.

### **Recipes**

### Mixed rice

### 

- Wash the prepared white rice and the coarse grain and add them to the inner pot.
- Add water to mark 2 of the MIXED RICE according to the amount of rice
- 3 Select MIXED RICE and press START to enter the cooking state.
- 4 After the function is over, open the lid and stir the mixed rice evenly.



Note: It is not necessary to soak in advance when cooking mixed rice. However, you can soak it for about 2-3 hours in advance if you like a softer taste.

### **Keep Warm**

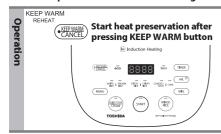
### It will automatically change to the heat preservation mode after cooking.

- To keep the rice tasty during heat preservation, it will automatically control the heat preservation temperature based on using conditions.
- Press down CANCEL button to stop the heat preservation.
- Take out the inner cooking pot to automatically cut off the heat preservation.

### Please note that during heat preservation,

- Please do not leave serving spatula in the pot (It will release unpleasant odor)
- Please do not keep cold rice in for heat preservation (It will release unpleasant odor)
- Please do not turn off keep warm function when there is rice in the pot (It will release unpleasant odor)
- Do not keep warm for more than 12 hours (or else it will produce unpleasant odor)

### Start heat preservation from the closing state





- To prevent rice in heat preservation from being sticky, please do not leave rice grains on side of the inner cooking pot. Besides, please stir the rice frequently
- It's better to keep in refrigeration with cling film if "the heat preservation may be too long" or "there is a little rice".

### **Maintenance**

Please note An unplesant odor will produce due to inappropriate cleaning process.



During maintenance, the power plug should be unplugged. The body should be maintained after cooling. Otherwise, it will cause scald

### Please do not use the following items

(Otherwise, it will cause deformation, corrosion, discoloration, crack or scratch) Tableware washing dryer and tableware dryer

- Detergent other than neutral detergents for kitchen
- Gasoline, thinner, alcohol, cleanser and bleach
- Grinding surface of nylon pot-scouring brush, melamine sponge and other items easily causing scratch

### After using inner cooking pot, detachable inner lid, steam valve and serving spatula and measuring cup getting dirty every time

Wash with sponge and neutral detergent for kitchen

Wash the detachable inner lid promptly after adding seasoning for cooking. Otherwise, it will get rusty.

### Wipe off foreign matters or dirt with dried duster cloth

- Please do not wash the entire body.
- Please do not spray water to operating parts or covers, or add water into the outer casing cover.
- Please do not pull or drag washer of steam valve. (Impossible to fall down due to fixing)

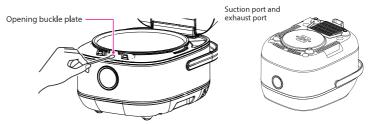
### When there is dirt on temperature sensor

Slightly friction with fine sandpaper (about No.600), and then wipe off dirt with dried clean duster cloth.



### Opening buckle plate, suction port and exhaust port (bottom of the body)

Clean up foreign matters or dusts with cotton rod or others.



#### Steam valve

Clean inside steam valve







### Wipe off water after using every time

- Dirt in steam valve will cause rice scent and spill. Besides, there may be water drops in the case of spilling or opening the upper housing.
- There will be water generated from cooled steam inside steam valve. If any water, there maybe water drops when opening upper housing. (Since water in steam valve is hot after using, maintain after the body is cooled down)
- Refer to page 8 for the method of disassembly.

### Detachable inner lid Clean inside steam valve

Clean up attached foreign matters with bamboo stick or toothpick. If not, the sealing ring cannot fall off.

Place water in inner cooking pot and close the outer cover.

(To 1 in the water level scale of "White Rice")

Select < QUICK COOK >.

it will take 35 minutes when switch to keep warm function.

- Press CANCEL button after converting to heat preservation state, maintain detachable inner lid, steam valve, inner cooking pot and other parts and dry them up after the body is cooling.
- Please do not place in any items other than water (detergent, etc.).
- Plea se do not continuously clean by boiling.
- Som e unpleasant odor may not be completely removed.

### About inner cooking pot

Please do not put the inner cooking pot on the gas stove to burn it, or put it on the induction cooker or in the microwave oven.

It may cause deformation, discoloration or faults.

Please do not bump against the inner cooking pot or drop it on a hard substance.

It may cause damage and deformation on the outside of the inner cooking pot.

Please do not damage the fluororesin coating on the inner surface of the inner cooking pot.

Otherwise, the fluororesin coating will be split from the inner surface of the inner cooking pot.

To prevent scratch or falling of "fluororesin coating" on inner side of the inner cooking pot, please don't do the following items

### Please pay attention to scratch, salt, acid and detergent

- Please do not place tableware in the inner cooking pot as a cleaning bucket.
- Please do not use scrubbing brush and tableware cleaning dryer for cleaning.
- Please do not use cleanser, bleach or others for washing. (Neutral detergent for kitchen is allowed)



Scrubbing brush Steel wool Nylon pot-scouring brush



X Please do not use grinding surface for cleaning 🔿 Soft sponge

Please do not use vinegar.

- Please do not beat or hardly scratch with serving spatula. Please do not beat with shallow basket.
- Please do not use metal-made soup ladle or bubbler.

Fluororesin surface may show irregular color as time goes on, which, however, will not cause influence to cooking, heat preservation performance or sanitation. Please use at ease. Besides, even though fluororesin enters human body, it will notl cause any influence to health.

preservation and it can still be normally used.

In the case of using inner cooking pot for rice washing, padding with a duster cloth below the pot makes it uneasy to scratch bottom outside the inner cooking pot.

# How to deal with cooking failure

Please check before applying for repair. If the reason cannot be found out after investigation, please consult with the store where you buy the electric cooker.

	This time	Investigate the reasons (reference page)
Rice	Soft In pasty state Agglomerated Not tasty	Please reduce water volume for cooking. Please scarify the rice completely and promptly after the cooking is done. Please reduce water volume for cooking in the case of using new rice. Soaking rice or making appointment for cooking before cooking will make the cooked rice soft. Roughly rubbing the rice during washing or drying out with shallow basket will rip off rice and make the rice in pasty state. Whether hot water or alkaline ionized water of pH value above 9 is used?
	Hard Loose Not tasty	<ul> <li>Please increase water volume for cooking.</li> <li>Please soak the rice in advance before cooking.</li> <li>Whether the higher hardness of mineral water is used?</li> </ul>
	Slight burnt of fawn is not faulty.	It can easily get burnt in the following conditions.  Inadequate rice washing.  Long soaking time. Cooking appointment.  Cooking washing-free rice. Cleaning for 1-2 times can relieve the coking situation.  Cook milled rice with embryo or soup rice, and adding seasoning.  Where there is dirt or foreign matters on temperature sensor or temperature sensor on upper housing.
	Badly cooked Not tasty	Whether cooking is operated when the inner cooking pot slot or detachable inner lid is not cooled down? Please cool down them before cooking. Rice cooked under the <quick cook=""> mode will be softer or harder. Whether the detachable inner lid is blocked with foreign matters, and whether there is foreign matter attached to temperature sensor of upper housing, main temperature controller, sealing ring, edge of inner cooking pot and suction port/exhaust port? Whether inner cooking pot or detachable inner lid is deformed? Whether the inner lid or steam valve is uninstalled? Whether the power is cut off during cooking?</quick>
Rice in heat preservation	With unpleasant odor  If any unpleasant odor, please be sure to clean by boiling, and use after cleaning and maintenance. (Page 23)	Whether the following heat preservation is done? Long-time heat preservation, heat preservation of cold rice, heat preservation with serving spatula in pot and repeated long-time heat preservation. Heat preservation is suitable for coarse food grain rice, polished rice and germinant brown rice. However, compared with white rice, their scent or color can be easily changed. It is recommended to use up quickly or store in refrigerator. Whether there is dirt on detachable inner lid, steam valve and body? Especially for the detachable inner lid and steam valve, please take off to clean after cooking every time, and wipe off water. Whether rice is not fully washed or long-time appointed cooking is selected? Whether the rice is still left in pot after cutting off the heat preservation? Take out the inner cooking pot and place it back during heat preservation, and press CANCEL button, and cut off power supply due to long-time power outage.
	Half-cold rice	Please reheat before eating.
	Pasty	<ul> <li>Please reduce water volume for cooking and then heat preservation.</li> <li>Please scarify the rice completely and promptly after the cooking is done.</li> <li>Please place rice together to prevent rice grains from being left on side of inner cooking pot, and frequently stir the rice.</li> </ul>
	Drying and discoloration	Whether there are foreign matters attached on sealing ring, edge of inner cooking pot and outer casing cover? Whether there are foreign matters attached on outside of inner cooking pot and the main temperature controller? Whether steam valve has been indeed installed well? Whether long-time heat preservation or reheating is repeated?

	This time	Investigate the reasons (reference page)
Switch on upper housing	Difficult to close Impossible to close	Whether the detachable inner lid has been installed well? If the detachable inner lid is not installed, the upper housing cannot be closed to prevent forgetting the installation of the detachable inner lid.      Whether the plug-in part under the detachable inner lid is plugged in?      Whether there are foreign matters attached on opening buckle plate?      Whether the detachable inner lid plate is blocked with foreign matters?
er	Open upper housing during cooking	Please press the central part on the front side of upper housing until a sound of "clatter".  Whe ther there are foreign matters attached on opening buckle plate?
Preset	Promptly start cooking Fail to cook at the appointed time Fail to make appointment	<ul> <li>Cooking will promptly start for appointment within 1-2 hours.</li> <li>If the room temperature and water temperature are lower or water volume is larger, cooking finishing time may be delayed for about 10 minutes.</li> <li>Whether inner cooking pot is installed before presetting appointment time?</li> <li>Whether the appointment is not set or the COOK button is not pressed?</li> </ul>
Cooking an	Steam leakage	<ul> <li>Whether there are foreign matters attached on sealing ring, edge of inner cooking pot and outer casing cover?</li> <li>Whether there are foreign matters attached on upper housing and opening buckle plate?</li> <li>Whether the sealing ring is damaged and whether inner lid or inner cooking pot is deformed?</li> <li>Whether the detachable inner lid is installed?</li> </ul>
and heat p	There are water drops nearby exhaust nozzle of steam valve	Steam will be converted to water drops attached after cooling. Not failure.
preservation	Water drops on detachable inner lid and inner cooking pot	To prevent rice from getting dry, there may be water drops attached to the detachable inner lid and inner cooking pot, and this is not a failure.
ion	There are condensed water dropped from sealing ring and other parts after opening upper housing	<ul> <li>Sometimes, condensed water will drop on outer casing cover and other parts based on the time, room temperature and other conditions when the upper housing is opened. Please wipe them off.</li> <li>Condensed water will flow into inner cooking pot (rice), rather than into frame when the cover is not completely opened or is slightly opened with hands.</li> <li>In case of cutting off heat preservation or pulling out power plug with rice in, detachable inner lid will cause condensation and there will be much condensed water attached.</li> <li>Whether there are foreign matters attached on the main temperature controller and outside inner cooking pot?</li> </ul>
	Spilling	<ul> <li>Whether there is very little rice or very much water, or rice is washed inadequately?</li> <li>Is the congee cooking mode right?</li> <li>Whether there are foreign matters attached on temperature sensor on the upper housing and main temperature controller?</li> <li>Whether there is dirt inside steam valve?</li> <li>Whether steam valve and detachable inner lid is installed well?</li> <li>Whether the detachable inner lid is blocked with foreign matters?</li> </ul>
	Thin film generated inside inner cooking pot	<ul> <li>Sticky rice paper-shaped thin film is the dried dissolved sugar (starchiness) in rice, which is not a fault.</li> </ul>
	Fail to press button for operation	Whether the power plug is plugged in? Whether the inner cooking pot is well placed?
Display	The light goes out It stops halfway	Pressing CANCEL button by mistake or long-time power outage will cut off the power.
*Button	Displayed residual time is different from the actual cooking time	<ul> <li>Sometimes, there may be difference with the actual cooking time, which is not a fault. Please refer to the "About display of cooking time" for details.</li> </ul>

# How to deal with cooking failure

Please check before applying for repair.

	This time	Investigate the reasons (reference page)
Oth	It sends out sound during use	Please refer to the "Sound in use" on Page 9.
thers	With scent of plastic and others	<ul> <li>When starting to use, there may be an odor, which will gradually disappear with the use.</li> <li>Eliminate the unpleasant odor by ventilating and cleaning by boiling.</li> </ul>
	Some parts on plastic spare parts are presented in linear or wave shape	It is track of plastic, which is not a fault. It does not influence cooking or heat preservation.
	There is a gap between upper housing and body	There will be gap more or less between upper housing and body, but the machine is closed with the sealing ring.
	There is the scratch or dirt on coating outside the inner cooking pot	<ul> <li>As the using time increases, there will be scratch or dirt on coating on the outer side of the inner cooking pot, which, however, will not influence cooking and heat preservation, and the pot can be normally used.</li> </ul>
	Tripping of circuit breaker during cooking	<ul> <li>In the case of being used together with other electric products, sometimes it may exceed the rated current of the circuit breaker.Please use a separate power socket.</li> <li>Please use a separate power socket.</li> </ul>

### **Error display**

Please pull out power plug (on the power supply side) from the socket, and dispose with the following method.

63	Please clean up dust on suction port and exhaust pot at bottom of the body.  Please do not place the electric cooker on paper, cloth,	Restarting		
<b>L</b> L	blanket, plastic bag or other soft items and use it in places where suction port and exhaust port can be easily blocked.	Connect to power cords after treatment.		
[4	<ul> <li>Please check whether there is an inner cooking pot or whether a non-dedicated inner cooking pot is used?</li> <li>→ Please place the dedicated inner cooking pot in electric cooker.</li> </ul>			
E1~E6, EU	Fault display of circuit board and sensor Please promptly stop using, pull out power plug and consult with retailers selling this product.	Please re-start after the inner cooking pot slot, inner cooking pot and inner lid are cooled down.		

### When there is the power outage

### Continue the cooking or heat preservation after electrifying.

However, there may appear poor cooking, power supply cut-off, delay of appointed finishing time and other conditions.

\* It is the same as the condition when the power plug is pulled out halfway or circuit breaker trips.

### **Specifications**

Model	Voltage frequency Consump tion power (Cooking) Rated apacity	tage tion power anac		Max. Cooking Capacity		Dimensio (Unit: cn		Power cord
			(rice volume)		Width	Height	length	
RC-18IH1TTH(N)	220-240V~ 50/60Hz	1300W	5.0L	1.8L	36.7	29	24.9	1.2 m

	many years!
	Whether there is such symptom?
Warm	Please clean up

check

Check electric cookers which have been used frequently in many years!

dust on power plug

or power socket.

Please use under regularly confirming of "Important Safety Instructions" and "Notes". Wrong using method and long-time use will deteriorate spare parts due tod influence from heat, moist, dust and others, with the possible hidden danger and fault.

- ether there is 

  Abnormal heating of power plug or power cord.
  - The body gives off scorched flavor.
  - Part of the body is broken, wry or squeaking.
     Deformation or damage of inner cooking pot, outer cover and inner cover
  - The fan at bottom does not rotate during cooking.
  - There are other abnormalities or faults.



Please stop using and pull out the power plug to prevent faults or hidden dangers, and be sure to consult with the store where you buy the electric cooker or appointed repair station for relevant check and repair. Customers shall not repair it by themselves.



According to Waste of Electrical and Electronic Equipment (WEEE) directive. WEEE should be separately collected and treated. It at any time in future you need to dispose of this product please do NOT dispose of this product with household waste. Please send this product to WEEE collecting points where available.

# #Details Matter

