# **TOSHIBA**

# Fully Automatic Washing Machine OWNER'S MANUAL

#### Model:

AW-T08DUH1800MM(MG) AW-T08DUH2000QM(MG)

#### Read This Manual

Read and follow the instructions carefully. Keep the operation instructions handy for future use.

# CONTENTS

SAFETY INSTRUCTIONS	
Safety Instructions	2
INSTALLATION	
■ Product Description	8
■ Installation Area	9
■ Unpacking The Washing Machine	9
■ Installation Of The Cabinet Base Cover	9
■ Levelling The Washing Machine	10
■ Selection Of Tap	11
<ul><li>Connection Of Inlet Hose, Tap And Washing Machine</li></ul>	11
OPERATION	
■ Preparation Before Washing	12
■ Washing	12
After Washing	12
Washing Matters Needing Attention	13
■ The Usage Of Detergent And Washing Powder	13
■ Control Panel	14
Option	15
<ul><li>Personalized Setting Of Washing Course</li></ul>	16
<ul> <li>Operations Of Washing Process</li> </ul>	16
■ Washing Course Table	17
■ Lid Lock Open/Close	17
Recommended Detergent Amount	18
Maintenance	
Cleaning And Care	19
■ Cleaning The Cabinet	19
■ Cleaning The Inlet Filter	19
■ Trouble Shooting	20
■ Technical Specifications	21

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury or loss of life.

Important safety precautions

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
- The openings must not be obstructed by a carpet.
- This appliance is intended to be used in household only and it is not intended to be used such as:
  - Staff kitchen areas in shops, offices and other working environments;
- Farm houses;
- By clients in hotels, motels and other residential type environments;
- Bed and breakfast type environments;

CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

Model	Washing Capacity	Standard Water Pressure		
AW-T08DUH1800MM(MG)	17.0kg	0.03MPa~0.8MPa		
AW-T08DUH2000QM(MG)	19.0kg	0.03MPa~0.8MPa		

#### Explanation of the symbols:

#### **△ Warning!**

This combination of symbol and descriptive word indicates a potentially dangerous situation which may result in death or serious injuries unless it is avoided.

#### **△** Caution!

This combination of symbol and descriptive word indicates a potentially dangerous situation which may result in slight or minor injuries or damage to property and the environment.

#### **₽** Note!

This combination of symbol and descriptive word indicates a potentially dangerous situation which may result in slight or minor injuries.

#### **⚠** Warning!

#### The electric shock!

- This washing machine is for indoor use only.
- Do not put this washing machine in a humid place.
- Before doing any maintenance the unit, unplug the appliance from the electrical source.
- Always unplug the machine and turn off the water supply after use. Be aware of the maximum and minimum inlet water pressure which is in megapascals (MPa)
- To ensure your safety, power plug must be inserted into an earthed three-pole socket. Check carefully and make sure that your socket is properly and reliably earthed.
- Make sure that the water and electrical devices provisions are connected by a qualified technician in accordance with the manufacturer's instructions and local safety regulations
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

#### Risk to children!

- The appliance can not be used by childrenand persons with reduced physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
  - Cleaning and user maintenance shall not be done by children without supervision.
- Animals and children can not climb into the machine.
   Check the machine before every operation.
- Children should be supervised that they do not play with the appliance.
- Keep children and animals far away from the machine during operation.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

#### Risk of explosion!

- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or dabbed with combustible or explosive substances( such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.)
- This may result in fire or explosion.

#### **⚠** Caution!

#### Installing the product!

- This washing machine is for indoor use only.
- It is not intended for built-in using.
- The openings must not be obstructed by a carpet.
- The washing machine shall not be installed in bath rooms or very wet rooms as well as in the rooms with explosive or caustic gases.
- Remove all packaging materials before using the appliance.
   Otherwise, serious damage may result.
- The washing machine with single inlet valve may only be connected to a cold water supply.
- The plug must be accessible after installation.
- Avoid place where the machine is exposed to direct sunlight .Plastic parts may become deformed or discolored.
   Avoid place where the machine may become frozen during cold weather.
- This appliance is intended to be used in household.
- The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
- The openings must not be obstructed by a carpet.
- Do not wash, spin, or dry water-proof seats, mats, or clothing.

Do not wash thick, hard mats even if the washer mark is on the care label.

This may result in injury or damage to the washer, walls, floor, or clothing due to abnormal vibrations.

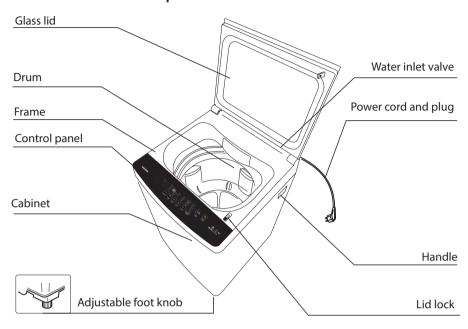
#### Risk of damaging appliance!

- Your product is only for home use and is only designed for textiles suitable for machine washing.
- Do not climb up and sit on the glass lid of the machine.
- Cautions during Machine Handling and transport:
  - 1. The accumulated water shall be drained out of the machine.
  - 2.Handle the machine carefully. Never hold protruding parts of the machine while lifting.
  - 3. This appliance is heavy, it should be transported carefully.
- Please do not close the glass lid with excessive force.
- It is forbidden to wash carpets.

#### Operating the appliance!

- Before washing the clothes for the first time, the product shall be operated without clothes using tub clean as the displayed program on the control panel.
- Flammable and explosive or toxic solvents are forbidden.
   Gasoline and alcohol etc. Shall not be used as detergents.
   Please only select the detergents suitable for machine washing, especially for top-loading fully automatic washing machines.
- Make sure that all pockets are emptied. Sharp and rigid items such as coins, brooches, nails, screws or stoes etc. may cause serious damage to this machine.
- This appliance is intended to be used in household.
- Hands should not be inserted into the rotating drum.
- This product is for domestic use only.
- Be careful as the exterior of the appliance is hot by heating.

## Product Description



#### Note!

• All illustrations in this manual are for reference only.

Please refer to the product, for actual appearance of the parts.

#### **Accessories**



#### Installation Area

#### **⚠** Warning!

- Stability is important to prevent the product from moving!
- Make sure that the product does not stand on the power cord.
- Keep clearance: 50mm with the drain hose beside the machine, 20mm without the drain hose.



Before installing the machine, the location characterized as follows shall be selected:

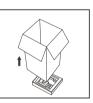
- 1. Rigid, dry, and level surface
- 2. Avoid direct sunlight
- 3. Sufficient ventilation
- 4.Room temperature is above  $0^{\circ}$ C
- 5. Keep far away from fuel sources such as coal or gas



## Unpacking The Washing Machine

## **⚠** Warning!

- Packaging material (e.g. Films, Styrofoam) can be dangerous for children.
- There is a risk of suffocation! Keep all packaging materials well away from children.
- 1. Remove the cardboard box and styrofoam packing.
- 2. Lift the washing machine and remove the base packing.
- Remove the tape securing the power supply cord and drain hose.
- 4. Pick up the inlet hose from the drum.



#### ■ Installation Of The Cabinet Base Cover

 Running the machine or washing while placing on the bottom foam is strictly forbidden

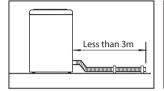
Lay the washing machine backward on the soft fabric. Then Insert the cabinet base cover into washing machine base trough, push into the end and tighten screw at one position.

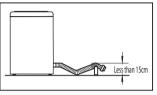


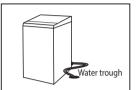
#### **⚠** Warning!

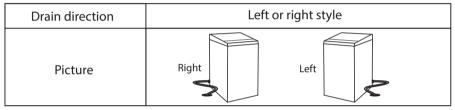
- Do not kink protract or compress the drain hose.
- Position the drain hose properly , otherwise , improper position may result in water leakage.
- If drain hose is too long, do not force it into washing machine as this will cause abnormal noises.

#### The way to place the end of drain hose:





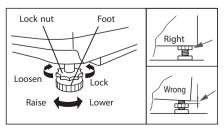


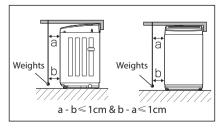


## Levelling The Washing Machine

## **△** Warning!

- $\bullet\,$  The lock nuts on all four feet must be screwed tightly against the housing.
- Check if the feet are properly attached to the cabinet. If not, please rotate them to their original position and tighten the nuts.
- 2. Check alignment of the product with a leveler and do the succeeding steps if necessary.
- 3. Loosen the lock nut and rotate the foot either clockwise or counter clockwise, until it closely contacts with the floor.
- 4. Assure that the lock is secure and then alternately press the four top corners of the machine, to check if the proper adjustment has been done.
- 5. It is necessary to confirm whether the machine is horizontal, hang the weight with a rope and hang it down, and then confirm that the gap between the upper and lower parts, that is, the difference of ab, cannot be more than one centimeter





#### ■ Selection Of Tap

Please select appropriate tap.







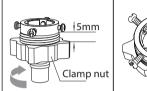
Ordinary tap

Screw tap Special wash machine tap

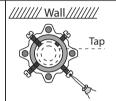
#### ■ Connection Of Inlet Hose, Tap And Washing Machine

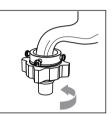
Connect inlet hose to tap properly , depending on the type of inlet hose supplied with the washing machine .

1:Connection between ordinary tap and inlet hose.







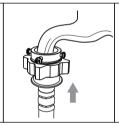


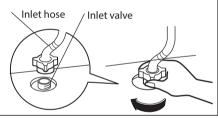
1.Loosen clamp nut to show 5mm groove

2.Loosen four screws

3.Set connecting base 4.Tighten clamp nut on tap and tighten screws evenly



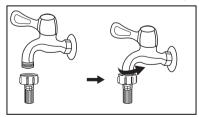


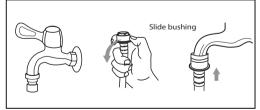


5.Press slide bushing, 6.Connection finished insert inlet hose into connecting base

7. After connection and installation, check if there is water leakage

#### 2:Connection between screw tap and inlet hose.





Tap with threads and inlet hose

Special tap for washing machine

## **⚠** Warning!

- To prevent leakage or water damage, follow the above-mentioned instructions!
- Do not kink, crush, modify or cut the water inlet hose.

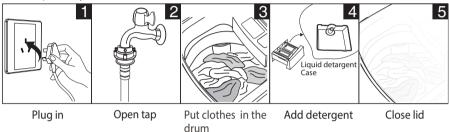
## Preparation Before Washing

#### 

- Before washing, please make sure that the unit is installed properly.
- Before washing for the first time, the washing machine shall be operated without clothes using tub clean as the recommended course.

  • Do not use water with temperatures over 50 °C

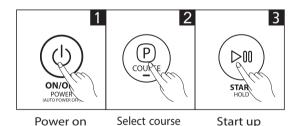
#### A complete cycle is as shown below



## Note!

• In the case of Liquid detergent, it is used by this case.

#### Washing



#### Note!

• Water level can be selected manually .

## After Washing

The buzzer will beep after washing finished and the power supply will be cut off automatically. At this point, you may unload the laundry.

#### Washing Matters Needing Attention

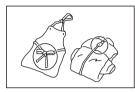
 Before washing ,please check the clothes labels and the detergent usage instructions. Use low-density detergent before wash suitable for washing machines.



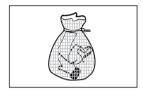
Check the label



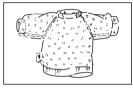
Take items out of the pockets



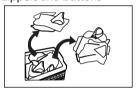
Tie tassels into Knot, fasten zippers and buttons



Put small clothes into a laundry net



Turn the following clothes inside out those that easily form fiber on its surface and those with long strands of fiber



Segregate clothes with varying textures or materials

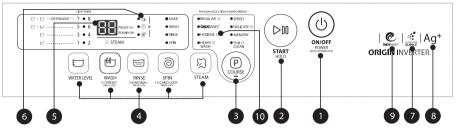
## **⚠** Warning!

- Washing a single piece of clothing may cause, severe unbalance and consequently sound an alarm. In this case, it is suggested to add one or two more pieces of clothing to the wash load that will also make spinning smoother.
- Do not wash clothes stained with kerosene ,touching gasoline, alcohol and other flammable materials.

## The Usage Of Detergent And Washing Powder

- As for powder detergent that can form into clusters or masses, it is suggested
  to dilute the detergent with some water ,before pouring into the detergent
  box, this will prevent the inlet of the detergent box from clogging and water
  from over flowing during the filling process.
- Choose the suitable type of detergent for the various washing temperature to get the best washing effect with less water and energy consumption.

#### Control Panel



#### Note!

- This illustration is for reference only. Please refer to the product, for actual appearance
- 1 ON/OFF
- Turns the unit on and off.

  3 COURSE
- Available according to the laundry type.
- The display shows the settings, estimated remaining time, options, and status messages for your washer. The display will remain on throughout the cycle.
- UFB Function

Uitra Fine Bubble(UFB)is an invisibly smaller Nano size air bubble that is smaller than a fiber gap of cotton. UFB deliver surfactants to stain deep inside the cloth. Thus UFB promotes the easy removing stains. All washing program with the UFB function.

9 GREATWAVES

GREATWAVES is able to shorten wash time by special rhythm and water flow.

2 START/HOLD

Press this button to start or Hold the washing cycle.

4 Option

This allows you to select an additional function and will light up when selected.

- 6 CHILD LOCK
  Child LOCK refer to page 16.
- 8 Ag+ Function

Ag+ function 99.9%Bacteria Elimination under test condition as follows:

- -Control Program: SPEED
- -Test Program: REGULAR
- -Test Capacity: 3kg
- 10 HYGIENE

Keep the water temperature above 55°C for 30min, effectively remove 99.99% harmful bacteria.

- -Control Program: REGULAR
- -Test Capacity: 3kg

REGULAR, GREATWEAVES, MEMORY, HEAVY WASH Courses has fuzzy weigthing function.

#### Option

Only for models having these functions.



#### WATER LEVEL

select the water level according to clothing categories, degree of soiling and washing habits of users







WASH /RINSE /SPIN

Washing time, number of rinses, spinning time can be selected.

Press the STEAM button



#### STEAM

Steam features allergy care and bacteria elimination.



Power on Caution!

 When the Steam function is selected, water will be filled up to Level 1 and heating will begin. After approximately 1 hour of heating, water will continue to be filled up to the preset level.



#### **PRESET**

Set the preset function

• Select a program after power on.

Select course

- Press the "WASH" button for 3 SEC. until preset light up and choose the preset time.
- Press [Start/Pause] to commence the preset operation



Power on

Select course

Press the button for 3 SEC.

Start up

Start up

RINSE

#### AROMA+

This is an additional function to increase fragrance of clothing when you select it.

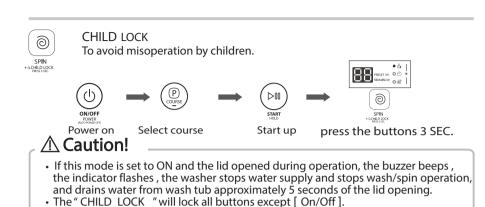


Power on

Select course

Press the button for 3 SEC.

Start up



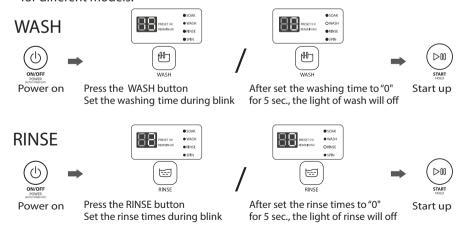
## ■ Personalized Setting Of Washing Course

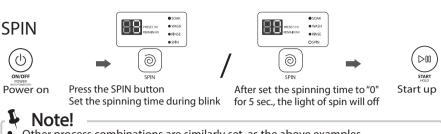
The user can select washing course according to the actual need, and set washing time, number of rinses, spinning time, water volume and course start time.



## Operations Of Washing Process

The user can set a single process or combinations of washing, rinsing and spinning freely according to the need. Detailed operations are as follows for different models:





 Other process combinations are similarly set, as the above examples. You can choose the following parameters: WASH:0-20minutes RINSE:0-4times SPIN:0.3-9minutes.

#### Washing Course Table

Courses are available according to the laundry type.

Course	
SPEED:	Suitable to wash lightly- stained clothes and clothes for summer.
DELICATE:	Mid/High/Low water level selection, the tempo is soft, slow washing and spinning speed, for minimal wear and deformation.
MEMORY:	Press "Start $\$ to set the memory . Use the memory program to wash the end, To recall the memory, press Power on ,select the memory course and the stored cycle will come up.
TUB CLEAN:	With intermittent spinning the dirt on the inner & outer surfaces of the drum, as well as the pulsafor are removed.
REGULAR:	Standard fabric washing program, suitable to wash cotton fabric. Washing is done once, twice for rinsing and the spin time is a bit long.
GREATWAVE:	Able to shorten wash time by special rhythm and water flow.
HYGIENE:	Keep the high temperature for washing, effectively remove harmful bacteria.
HEAVY WASH:	Heavily-stained/thick clothes.

#### ■ Lid Lock Open / Close

- During operation, glass lid cannot be opened.
- During operation, if unpluged or blackout happens, glass lid cannot be opened.
- To open glass lid during operation , press Start/Hold, glass lid can be opened.

#### Note!

- Lid lock is not unlocked immediately if you press Start/Hold. it is unlocked after machine completely stops.
- If lid lock does not work properly, please stop the operation and contact the after-sales service.

# ■ Recommended Detergent Amount

/(kg)	Manual Water Level Setting	Deter	gents	Softener		
Rated capacity(kg)		Powder	Liquid	Normal type	Concentrated type	
19kg	113L (8gear)	Approx.	Approx.	Approx.	Approx.	
17kg		84g-157g	54ml-77ml	85ml-116ml	28ml-39ml	
10kg	90L (6gear)	Approx.	Approx.	Approx.	Approx.	
TUKG		48g-80g	29ml-51ml	53ml-80ml	17ml-26ml	
4kg	72L (4gear)	Approx.	Approx.	Approx.	Approx.	
4K9		16g-49g	15ml-29ml	26ml-53ml	13ml-21ml	
11/0	44L (2gear)	Approx.	Approx.	Approx.	Approx.	
1kg		17g	15ml	27ml	13ml	
	Blanket	_	Approx. 77ml	Approx. 116ml	Approx.39ml	

# Note!

• This is just for reference.

#### **MAINTENANCE**

## Cleaning And Care

## **⚠** Warning!

• Before your maintenance starts, please unplug the machine and close the tap.

## Cleaning The Cabinet

Proper maintenance of the washing machine can extend its working life. The surface can be cleaned with diluted non-abrasive neutral detergents when necessary. If there is any water overflow, use a dry cloth to wipe it off immediately. No sharp items are allowed.



#### Note!

• Formic acid and its diluted solvents or equivalent are forbidden, such as alcohol, solvents or chemical products ,etc.

## Cleaning The Inlet Filter

#### Note!

• Inlet filter must be cleaned if pressure of water from the inlet drops.

Washing the filter in the washing machine:

- 1. Screw off the inlet pipe from the back of the machine.
- Pull out the filter with a pair of long nose pliers and reinstall it back after being washed.

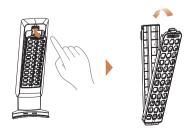




- 3.Use a brush to clean the filter.
- 4.Reconnect the inlet hose.

#### Lint filter cleaning

- 1. There is a built-in lint filter in your washer. It can help to collect lint during washing cycle.
- 2.It is suggested to clean the lint filter every 10 cycles.
- 3.Take it out and clean the filter with water. Then place it back into the washer.



## **MAINTENANCE**

## ■ Trouble Shooting

If the appliance does not start or it stops during the operation, initially try to find a solution to the problem based on the table below. Otherwise, contact the service center.

Description	Inspection Items			
No washing	If the power is off . If the water volume reache the required water leve[The washer will not work if the water amount does not reach the required water level). If it is set to "Preset" washing mode. (It will only start to work until the reservation time is reached).			
No waterflows in	If the power is off or the fuse is burned out. If the water supply is cut off or the water pressure is too low. If the inlet hose is properly connected and the water tap is opened. If the filtering screen of inlet valve is blocked by dirt. If the "Start / Hold" button is pressed after the power switch is pressed.			
Abnormaldraining	If the end of the water drain hose is placed very high. If the end of water drain hose is immersed in and blocked by a pool of water.			
Abnormal spin	If the top lid is closed. If most of the clothing are at one side of the drum or if too many clothes are loaded in the machine. If the washer is not placed in stable condition or it is placed an inclined state. (The ground is not flat).			

Description	Reason	Solution		
E1	Alarm for abnormal water filling.	Check if the water tap is opened or not.		
E2	Alarm for water unfinished water draining.	Check of the end of the drain hose is placed too high, if it is immersed in and blocked.		
E3	Alarm for lid that is not closed before wash and spin.	Close the lid.		
E4	Unbalanced wash load during spinning.	Evenly distribute the clothes in the drum by hand.		
E7-1 E7-2 E7-4 E7-5	Abnormal behavior with dangerous fault. (break wires, brakesensors)	E7-1 E7-2 E7-4 E7-5 appears after pressing the power button, Please call for service.  If E7-1 E7-2 E7-4 E7-5 appears during the operation, press the power button to stop the machine.		
FXX	Others	Call for service if no solutions work		

#### Note!

- After the checking, try to use the appliance again, If problems persist or the display shows other alarm code again, contact the service center.
- Press "Start/Hold" to cancel error code display.

# **MAINTENANCE**

# ■ Technical Specifications

Standard Water Pressure	0.03MPa~0.8MPa

MODEL	_		Including drain hose (W*D*Hmm)		Rated Power	
AW-T08DUH1800MM(MG)	17.0kg	654x677x1025	654x800x1025	55kg	1550W	220-240V~, 50Hz
AW-T08DUH2000QM(MG)	19.0kg	654x677x1025	654x800x1025	55kg	1550W	220-240V~, 50Hz